



Watershed District

## Best Management Practices Incentive Program Evaluation

Please answer each question by circling the answer that best describes your experience. This evaluation will be tabulated and used to determine the overall satisfaction of SRWD clients and to improve our process/program.

Numerical scores are from 1 to 5 with 5 being the most positive response.

### Registration Process

**Overall how was your Loan and/or Cost Share application experience?**

Exceptional 5 4 3 2 1 Hassle

**How well organized was the program application process?**

Well organized 5 4 3 2 1 Unorganized

**How well did the application materials explain the process of utilizing loan and/or grant dollars through Sauk River Watershed District?**

Thoroughly 5 4 3 2 1 Incompletely

**How well did the application and contract materials answer legal questions you had?**

Very Well 5 4 3 2 1 Not at all

**Did you feel the questions asked of you were fair?**

Efficient 5 4 3 2 1 Deficient

**Did you feel the questions asked of you were thorough?**

Efficient 5 4 3 2 1 Deficient

**How would you rate the staff during your project?**

Knowledgeable	5	4	3	2	1	Little help
Interested	5	4	3	2	1	Uncaring

**Land Use Improvements – Circle all that applies**

**What kind of land-use improvements did you complete?**

1. Septic upgrade
2. Ag-Waste Facility
3. Shore land Restoration
4. Equipment
5. Other

**How did you hear of this program?**

1. Newspaper
2. Brochures
3. Newsletter
4. Website
5. Friend/Family/Co-worker
6. Agency . specify \_\_\_\_\_

**Why did you make improvements?**

1. State mandate
2. Growth/Expansion
3. Outdated System
4. Environmental concern
5. Grant or loan availability

**Was your land use improvement project completed as a:** (circle one)

Private Citizen      Farm Industry      Public Sector      Other \_\_\_\_\_

**Funding**

(The questions only refer to Sauk River Watershed District funding, please do not include experiences from state or county agencies)

**Was the application review and acceptance notice timely?**

Appropriate 5    4    3    2    1    Untimely

**What was the total dollars (loan and grant) received from the Watershed District?** \_\_\_\_\_.

**The grant and/or loan requested was what percentage of the overall project cost?** \_\_\_\_\_.

**Did you receive the amount you expected or wanted?**

**Yes or no**

**Were reimbursements made to you or the contractor?**

Myself      Both, myself and the contractor      Contractor

**Funding Continued**

**Were reimbursements made in a timely manner?**

Timely 5 4 3 2 1 disappointingly slow

**What would you like to see done differently?**

**How was your overall reimbursement experience?**

Encouraging 5 4 3 2 1 Irritating

**How necessary were the funds received from SRWD in implementing your project?**

Crucial 5 4 3 2 1 Not Essential

**Public Awareness**

**Would you recommend our program to others?**

Yes, I Would No, I would not (if no, please explain below)

**Would you work with the Watershed District again on a project?**

Yes, I Would No, I would not (if no, please explain below)

**How could we make the program better for other people?**